



**EUROPEAN COMMISSION**

Directorate-General for Internal Market, Industry, Entrepreneurship and SMEs  
Chemicals and Consumer Industries  
Director

Brussels,  
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Christine Weiker  
Secretary General  
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Dear Ms Weiker,

Thank you very much for your letter to Commissioner Breton, in which you signal the difficulties experienced by the temperature controlled logistics sector in Europe, in relation to the COVID-19 crisis. The Commissioner has asked me to reply on his behalf.

Let me say first of all that we really appreciate all information coming from businesses and their representatives, in particular as regards issues of acute concern and early warning on potential, emerging ones: it helps us to respond to problems swiftly and effectively.

The European Commission is doing everything in its power to protect and support citizens and businesses in the current critical circumstances. We are closely monitoring the situation as regards disruptions in supply chains and the free circulation of goods in the Single Market remains a top priority for us. We are in continuous contact with the Member States to ensure that the issues you describe are acted upon in a timely and coordinated manner. The “Guidelines for border measures” and practical advice with regard to implementation of Green Lanes, issued by the Commission, are an example of our coordination efforts, which are already showing some results. It is a priority for us to ensure that border management measures are proportionate and allow for swift border crossings, to avoid disruption. We take duly note of your suggestions concerning the need to guarantee safe working conditions for truck drivers, which is also of utmost importance for us and is being acted upon.

In conclusion, let me assure you that we fully acknowledge the importance of the temperature controlled logistics sector for the functioning of important supply chains. The Commission will continue to act swiftly and proactively do everything in its power to ensure that EU supply chains continue to function as smoothly as possible in these challenging times.

Yours sincerely,

*(e-signed)*  
Carlo PETTINELLI